



**PHILIPS**

Dictation

Success story

# Cutting-edge legal dictation solution

Cooke and Hutchinson Lawyers use the latest Philips SpeechLive cloud dictation solution for fast and location-independent document creation process





## The facts

### Customer

Cooke & Hutchinson  
[www.cookehutchinson.com.au](http://www.cookehutchinson.com.au)

### Partner

PDT Digital  
[www.pdtdigital.com.au](http://www.pdtdigital.com.au)

### The solution

Philips SpeechMike Premium  
LFH3500

SpeechLive cloud dictation  
solution PCL1000

Philips voice recorder app  
LFH7400

Philips transcription set  
LFH5220

Cooke & Hutchinson are Queensland-based lawyers with offices located in Redcliffe and North Lakes. “Protecting and planning your future” is and has been the law firm’s ethos for 40 years.

The lawyers provide legal advice to their clients in numerous areas such as commercial and property law, employment law, estate and many more.

#### The workflow

The four lawyers at Cooke and Hutchinson and four legal secretaries creating legal use digital dictation to create their documents. They use the Philips SpeechMike Premium 3500 and the Philips voice recorder app for smartphones as input devices. The lawyers are supported by four legal secretaries to transcribe the recordings.

The Philips SpeechLive cloud dictation solution supports the dictation workflow of the law firm. Dictations are uploaded from the dictation device to the cloud. Secretaries then listen to the file by simply opening the web browser and logging into your SpeechLive account.

“Whether we just walk out of court, we are in another office or at home, it doesn’t matter. We are able to send our dictations immediately to our secretaries for transcription,” says Dan Hutchinson, Managing Director at Cooke and Hutchinson.

#### Philips SpeechLive

Coming from a traditional analog dictation solution, Cooke and Hutchinson switched to a digital solution about eight years ago. Being early adopters of new technology, they took the next step in 2015 by purchasing Philips SpeechLive cloud dictation solution to cover the whole document creation process.

“We are always trying to adapt to new technologies. We let a few trailblazers go first working at the bugs, but then we are pretty quickly behind that,” tells Dan Hutchinson.

Philips SpeechLive is a very slim solution with no additional expenditures for hardware. All you need is your dictation device or your smartphone, laptop with an internet connection and you have access to a comprehensive professional dictation solution with additional functions like speech recognition service for power users and transcription service if your workload exceeds your resources.

For enhanced productivity, you can also get the transcription kit for your typing staff, consisting of a foot pedal and headphones. The foot control easily runs on plug-and-play mode into the typist’s computer and they can control the dictation playback directly from the online dictation player or through the Philips SpeechExec Pro transcription software.

“Before SpeechLive we used to take notes at court and dictated them back in the office. Now we use our smartphones and can dictate immediately while the information is still fresh in your head. When we come back from court everything is already done,” explains Dan Hutchinson enthusiastically.



### Easy handling

"Once we have activated SpeechLive for the client, it can be used right away and the number of users can be extended any time. There are no high initial investment costs for the solution. You pay a quarterly fee which gives you access to a professional solution that is always up-to-date and accessible from anywhere, a perfect solution for modern working environments," says Peter Thomas, a Director at PDT Digital PTY Ltd, a certified distributor for Philips dictation solutions in Australia.

"From a user perspective it was really easy to switch to Philips SpeechLive. You don't really notice that it's in the cloud. There is no difference to using a locally installed software for me," tells Nicole Dymock, Office Manager at Cooke and Hutchinson.

### Smooth transition

SpeechLive works perfectly with all Philips dictation devices and the voice recorder app for smartphones. The solution can be easily adapted to the company's way of working. Administrators can define authors and transcriptionists, as well as assigning workflow tasks to balance workload.

"For me as an office manager, the pricing is very simple and easily planned in our operations budget. The solution is much more flexible and easier to control for me. There are less problems and in case we need support, we call PDT Digital. PDT Digital is our supplier for dictation solutions and did a great job advising us on the right solution," explains Nicole Dymock.

PDT Digital is a certified distributor for Philips dictation solutions in Brisbane, Queensland offering the whole portfolio of Philips dictation solutions.

"All in all Philips SpeechLive makes my life easier," Nicole Dymock rounds up the interview.



**Philips voice recorder app**  
LFH7400



**Philips SpeechLive cloud dictation solution**  
PCL1000  
Get a 30-day free trial with 10 free transcription minutes  
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**Nicole Dymock**

Office Manager at Cooke and Hutchinson





